

## TERMS OF REFERENCE

### **Pharmaceutical Services for Refugees and Asylum seekers in Azerbaijan**

#### **Background**

As of end May 2024 Republic of Azerbaijan hosts some 2,022 refugees and asylum seekers from Afghanistan, Russian Federation, Iran, Pakistan, Ukraine and other countries. However, persons under UNHCR protection lack legal status in the country and their access to various state services is negotiated through different state authorities. Persons under UNHCR's protection are issued with the Refugee Protection Card or Protection Letters recognized by the state authorities and registered in the electronic system of the State Migration Service respecting the non-refoulement principle.

Persons seeking asylum in Azerbaijan and those granted refugee status by the Government of Azerbaijan have limited access to the healthcare system in the country. Hence, UNHCR provides them support in terms of access to basic healthcare services.

In 2024 refugees recognised by UNHCR continue to benefit at large from the inclusion in the national healthcare insurance scheme and access to primary healthcare. However, gaps in the system, especially in the provisions of out-patient medicines supply entail limited support in life saving situation to refugees and asylum seekers.

State Agency on Mandatory Health Insurance (MHI) provides primary, emergency and urgent, specialized out-patient and in-patient health care service for persons under UNHCR protection. In accordance with the national health policy out-patient pharmaceutical supply as well as medicamentous treatment of diseases covered by the State Programmes (e.g. oncological, ophthalmological, diabetes mellitus, renal insufficiency, thalassemia, AIDS, hemophilia, Hepatitis, tuberculosis and mental disorders) are not part of the benefit package.

To establish responsibility in maintaining patient safety and to provide medical support to Refugees and Asylum seekers, UNHCR is looking for a pharmacy to organize provision of medicines for patients in need.

#### **Scope of Services**

To organize qualified pharmaceutical services in line with the following requirements:

- a) Follow health policies of the Republic of Azerbaijan,
- b) Use licensed drugs with an expiration date of at least 12 months.
- c) Always have medicines in the list of Primary Health Care drugs on stock.
- d) Be able to provide Secondary Health Care medicines to persons under UNHCR protection.
- e) Distribute medicines to individuals based on special prescriptions from the UNHCR Refugee Clinic doctor.
- f) Be able to create and maintain a database for UNHCR patients.

g) Provide detailed monthly report which should include the patient's name and age; name of the medicine, its quantity, price and date of issuance to the patient.

h) Maintain close coordination of activities with Refugee Clinic doctor and UNHCR National Public Health Specialist.

**Qualification and Experience**

Licence from Ministry of Health/Certificate from Ministry of Economic Development; ISO certification.

**Experience**

Minimum five years of work experience as a pharmaceutical company operating in the Republic of Azerbaijan.